

# Filing a 2019 Request for Reconsideration (RfR): What You Need to Know (Residential Properties)

## Who is MPAC?

The Municipal Property Assessment Corporation (MPAC) is an independent, not-for-profit corporation funded by all Ontario municipalities. We are responsible for accurately assessing and classifying more than five million properties in Ontario in compliance with the *Assessment Act* and regulations established by the Government of Ontario.

## What is a Request for Reconsideration (RfR)?

If you disagree with MPAC's assessment of your property's value and/or classification as of January 1, 2016, you can ask MPAC to review the assessment to make sure that it is right. This is called a Request for Reconsideration (RfR). You can make this request by completing and sending an RfR form to us. This request is free of charge.

## What is the deadline to file an RfR for the 2019 property tax year?

Your deadline is printed on your Property Assessment Notice. If you have misplaced your Property Assessment Notice, please call us at 1 866 296-6722. One of our customer service representatives can assist you.

## What information does MPAC need to reconsider my property's assessment?

Section 39.1 of the *Assessment Act* requires you to provide the reasons for your Request for Reconsideration. This includes sending us all key details about your property that we should know. We also compare your property's assessed value with sales and values of similar properties in your area.

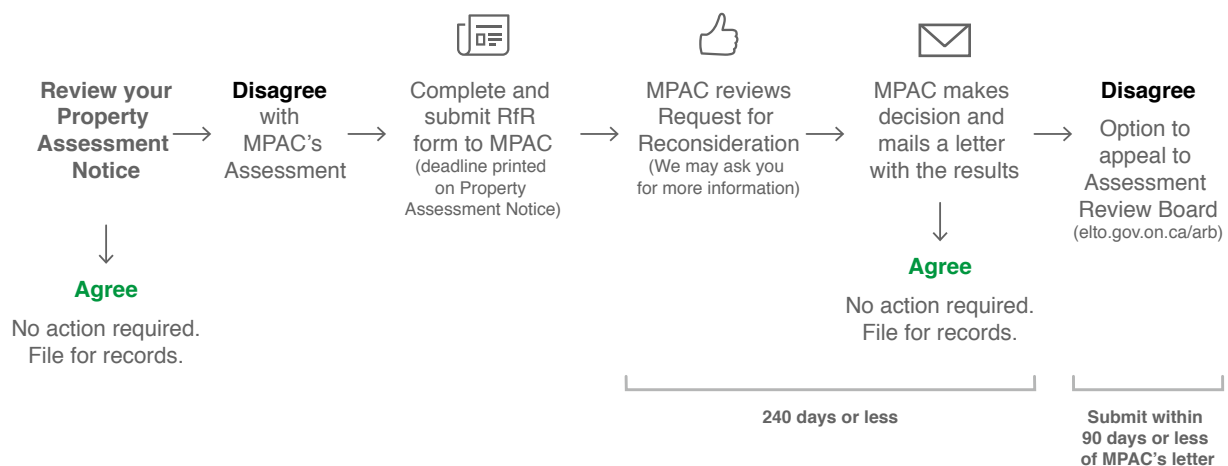
## How long does it take for MPAC to review my RfR?

MPAC will send you a letter with the results of our review within 180 days (or less) of when we get your request. Sometimes, we need more time (up to 60 more days) to reconsider a property assessment and complete our review. We will contact you if we need more time.

We also look at these five factors, which account for 85% of your property's value:



## The Request for Reconsideration (RfR) Process



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Ready to send your  
Request for Reconsideration?



Online: [aboutmyproperty.ca](http://aboutmyproperty.ca)

OR



[mpac.ca/ContactUs](http://mpac.ca/ContactUs)



Mail: MPAC, PO Box 9808  
Toronto, ON M1S 5T9

## How do I submit my completed RfR?

The fastest way to start the review of your property's assessment is to send MPAC your completed RfR form through [aboutmyproperty.ca](http://aboutmyproperty.ca). While there are a number of factors that account for the assessment of a property, location is the most important one. As a result, comparing your assessment to similar properties in your area or neighbourhood will help you review your assessment. Log in to [aboutmyproperty.ca](http://aboutmyproperty.ca) with the Roll Number and Access Key found on page one of your Property Assessment Notice to compare your property to others in your neighbourhood. You can also use the interactive map to view and save your favourite properties, and download a detailed report to accompany your RfR submission. You may also send us your completed RfR form via [mpac.ca/ContactUs](http://mpac.ca/ContactUs), or mail.

## Need more information?

If you need more information or help completing the RfR form, or have any accessibility needs, please contact us for assistance at 1 866 296-6722 or TTY 1 877 889-6722.

## How does MPAC use the information in my completed RfR?

The information on the RfR form is collected under the authority of the *Assessment Act*. It will be used to reconsider your property's assessment. Please note that if your RfR is about eligibility for the farm property class, managed forests tax incentive program, or the conservation land tax incentive program, your request must be handled by the Ministry of Agriculture, Food and Rural Affairs, or the Ministry of Natural Resources and Forestry, in accordance with Ontario Regulation 282/98. When you file your RfR with MPAC, you authorize MPAC to transfer your request to the appropriate ministry for this purpose. Your privacy is protected under the *Municipal Freedom of Information and Protection of Privacy Act*.

## Appealing to the Assessment Review Board (ARB)

You may also file an appeal of MPAC's assessment with the ARB. The ARB is an independent tribunal (decision-making body) of the Ontario Ministry of the Attorney General.

Please note that if your property, or a portion of it, is classified as residential, farm or managed forests, you must first file an RfR with MPAC before you are eligible to appeal to the ARB.

**There is a time limit to submit an appeal to the ARB. It starts on the date that MPAC issues the results of your RfR, and ends after 90 days. The deadline for submitting an appeal to the ARB will be in the letter that MPAC sends you with the results of the RfR review.** You can find more information about how to file an appeal, including forms and fees, at [elto.gov.on.ca/arb](http://elto.gov.on.ca/arb).





## Section 4: Residential property data (continued)

Roll Number (see page 1 of your Property Assessment Notice)

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### Additions & Renovations

Have there been any additions to your property?	Yes	No		
	Addition sq. ft. (Exterior) _____		Addition Completion Date _____	
	<b>Additional Storeys</b>	1 Storey	2 Storeys	3 Storeys
Have there been any improvements/alterations to the property since it was constructed?	<b>Interior</b>	<b>Completion Year</b>	<b>Exterior</b>	<b>Completion Year</b>
	Kitchen Modernization	_____	Exterior Cladding	_____
	Bathroom Modernization	_____	Roof Surface	_____
	Wiring Upgrade	_____	New Windows	_____
	New Heating System	_____	Foundation	_____
	Plumbing Upgrade	_____	Other: _____	_____
	Structural Changes	_____		
Other: _____	_____			

### Building permits

Have you been approved for a building permit for a new structure or a demolition in the last three years? Yes No  
(if Yes, please provide details and completion date below)

### Building permit details, comments and/or secondary structure information

Please list any secondary structures (e.g., garages, sheds, in-ground pool) and any other relevant information about the property.

## Section 5: Acknowledgment

By submitting this RfR to MPAC, you confirm you are eligible to submit it under the *Assessment Act* (or, if applicable, that you are authorized to submit the RfR on behalf of your company), and that the contents of this RfR are true to the best of your knowledge and belief.

The personal information that you provide is collected by MPAC under the authority of sections 10, 11, 14, 15, 16 and 16.1 of the *Assessment Act*. Pursuant to MPAC's statutory obligations, your personal information will be used primarily for property valuation and assessment purposes, but will also be used for municipal and school board planning purposes, preparation of the Preliminary List of Electors which is used by municipalities and school boards to create the final Voters' Lists used for election purposes, preparation of jury lists and population reports. In addition, MPAC may use your information to obtain feedback, conduct surveys and enhance the aforementioned program delivery. If you have questions regarding this collection, please contact an MPAC Customer Service Representative at 1 866 296-6722 or by TTY at 1 877 889-6722 or by mail to MPAC, PO Box 9808, Toronto ON M1S 5T9.

MPAC takes privacy very seriously and we are committed to the protection of your personal information under the *Municipal Freedom of Information and Protection of Privacy Act*. MPAC will only access, use and disclose your personal information with your consent or where it is permitted or required by law.

## Section 6: Representative information

If you would like someone else to act for you while we review your Request for Reconsideration, please complete this section and provide a Letter of Authorization for that person. You may also use the Representative Authorization Form. It is available at [mpac.ca](http://mpac.ca) or by calling us at 1 866 296-6722.

Please note that the *Law Society Act* specifies who can act as a representative for a property owner. Persons approved by the Law Society of Ontario to practice law or provide legal services in Ontario do not require Letters of Authorization.

<b>Representative Name (Last Name, First Name)</b>	<b>LSO Licence Number</b>	<b>Telephone</b>
<input type="text"/>	<input type="text"/>	<input type="text"/>